

Utah State Office of Rehabilitation  
UTAH DIVISION OF SERVICES TO THE DEAF AND HARD OF HEARING

DSDHH





## Utah Division of Services to the Deaf and Hard of Hearing

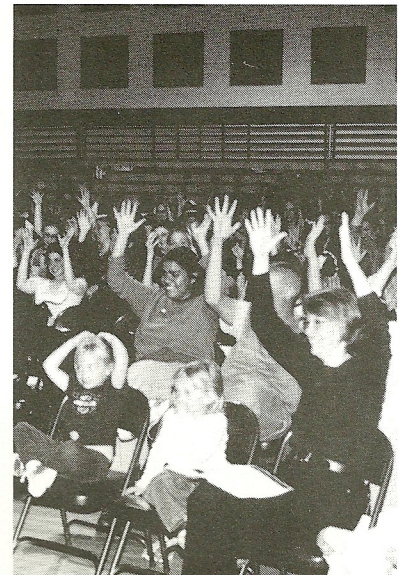
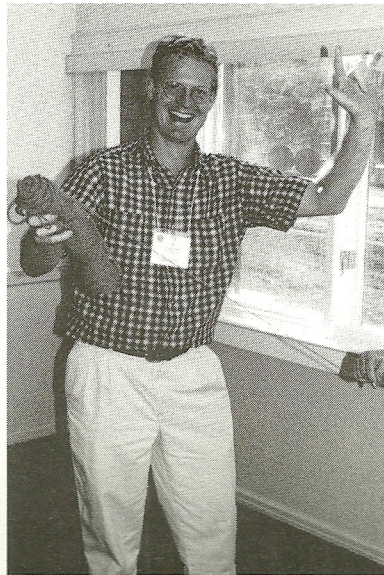


*Rep. Karen Morgan, Norman Williams, Rep. Trisha Beck, and Rep. Michael Waddoups with the Williams family during Deaf Arbor Day, 1999, in memory of Karen and Penny Williams.*

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## Utah Division of Services to the Deaf and Hard of Hearing

# DSDHH

### Mission Statement

**"To provide opportunities and programs to individuals who are Deaf or Hard of Hearing which enhance or maintain skills necessary to fully participate in their employment, family and community."**



**Housed in the Utah Community Center of the Deaf and Hard of Hearing, the DSDHH provides a variety of services for the community.**

- Information and referral
- Outreach services
- Counseling
- Hard of Hearing services
- Recreation and leisure activities
- Assistive technology repair
- Interpreter services
- Interpreter training
- Interpreter certification
- Library
- Senior citizen activities
- Youth activities
- Family activities
- Activity program for the Deaf and/or multiply disabled individuals



# Interpreter Program

**The Utah Interpreter Program provides certification and training for sign language interpreters and others interested in the interpreting profession. This program also includes Utah Interpreter Services, which provides interpreting services to the community at large.**



## INTERPRETER CERTIFICATION

Utah state law mandates that all individuals providing sign language interpreting services be state- or Registry of Interpreters for the Deaf (RID)-certified. The Utah Interpreter Program (UIP) offers certification testing which includes a written examination as well as performance (skills) evaluation.

To maintain certification, interpreters must participate in continuing education, workshops and skill building to advance their certification level.



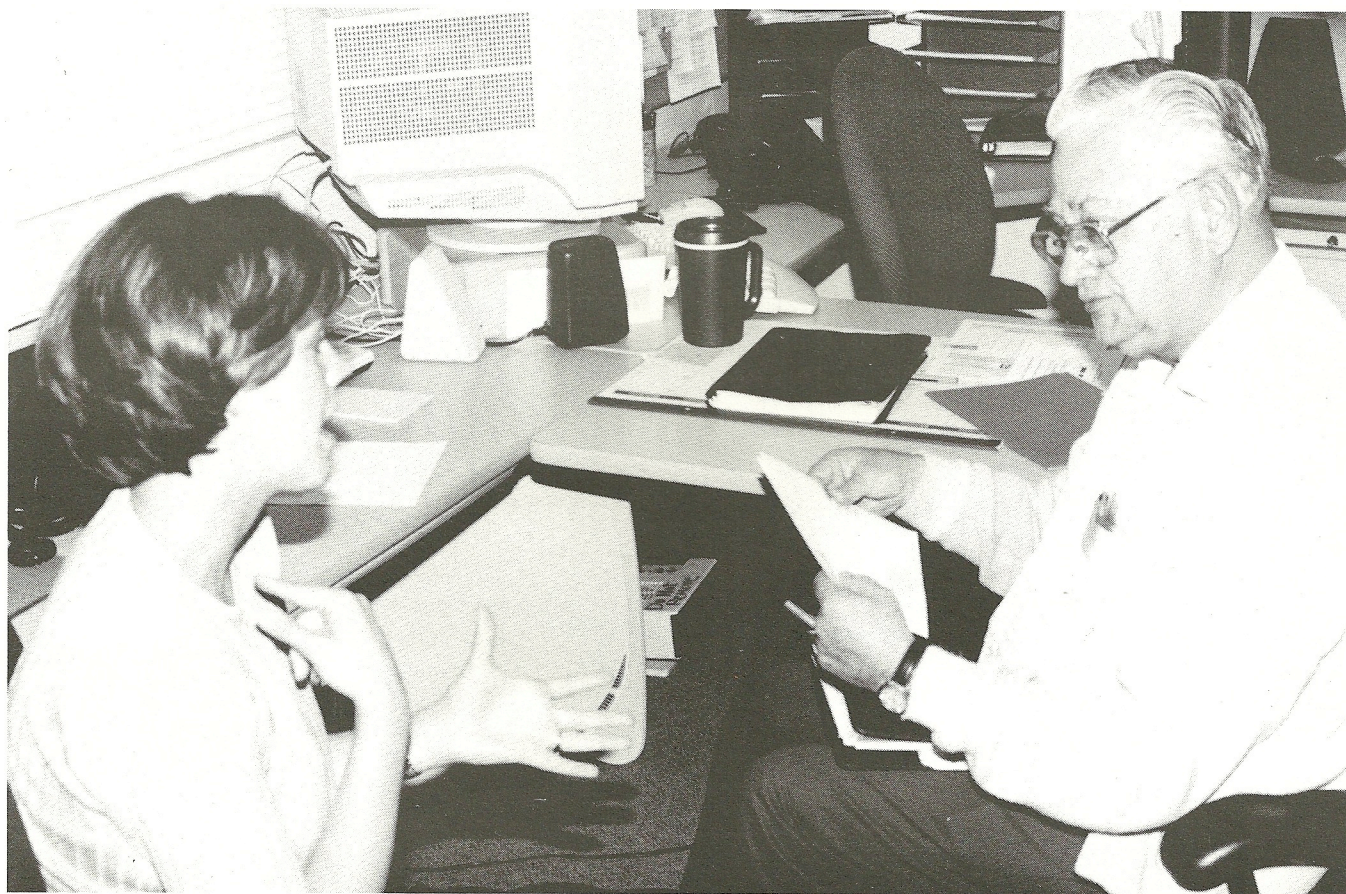
## UTAH INTERPRETER SERVICES

Utah Interpreter Services (UIS) provides effective communication between Deaf individuals and their counterparts. This service is one way governmental agencies, corporations, businesses, and individuals can provide effective communication, as required by the Americans with Disabilities Act. To request an interpreter through UIS, call 801-263-4870 as soon as you are aware of the need for an interpreter. To contact Utah Interpreter Services for after-hour medical and legal emergencies, call the 24-hour cell phone (560-3426). Agencies and businesses are charged a fee for this service.



## INTERPRETER TRAINING AND EVALUATION

In coordination with the Interpreter Training Program at Salt Lake Community College, the Utah Interpreter Program (UIP) provides training and workshops to all interested participants statewide. Off-site training opportunities are offered to those who live at a distance prohibitive of travel. UIP has a state-of-the-art interpreter training lab, located at the Utah Community Center of the Deaf and Hard of Hearing, which is open at key times during the day and evening. For individuals who wish to improve their interpreting skills, the Diagnostic Evaluation is also available. This comprehensive assessment assists in identification of expressive and receptive skills. Contact our office for information regarding certification and training at 801-263-4875, at 801-263-4874, or at 1-800-860-4860 (in Utah).

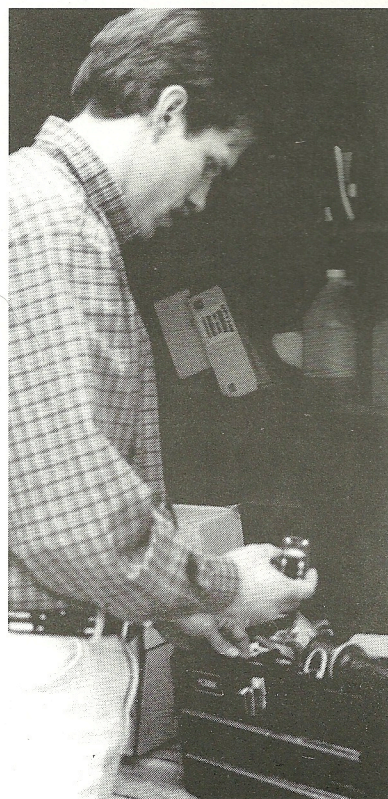




# Information, Referral, and Technology

## THE OUTREACH SPECIALIST

The Outreach Specialist offers information and referrals to the public throughout the state. A presentation or workshop can be arranged by calling the Outreach Specialist. The Outreach Specialist works with a variety of Deaf, Hard of Hearing, and hearing consumer groups, and provides related resources and materials.



## THE TECHNOLOGY SPECIALIST

The Technology Specialist at the Utah Community Center for the Deaf repairs and maintains assistive technology devices such as:

- Doorbell transmitters and flashers.
- Closed caption decoders.
- Phone flashers.
- Any visual warning system (i.e., fire alarms and burglar alarms).
- Baby cry devices.
- Telecommunication devices for the Deaf (TTYs).
- Computer software/hardware related to communications or assistive needs.

Repairs and installations in specific areas are performed at no cost to the client; equipment and parts must be purchased by consumers. Portable devices must be brought or mailed to the facility. Appointments for installations or repairs of in-home systems can be made. We will accept a TTY or decoder in the mail and return it in the same manner.







# The Advisory Council



The Advisory Council for the Division of Services to the Deaf and Hard of Hearing is made up of consumers, agency representatives, and other interested persons. The council provides direction for the DSDHH and receives feedback from the community. This enables the DSDHH to respond to the needs of the community.



# Interagency Services

The DSDHH works in cooperation with several agencies to provide comprehensive services for the Deaf community.

## REHABILITATION COUNSELING

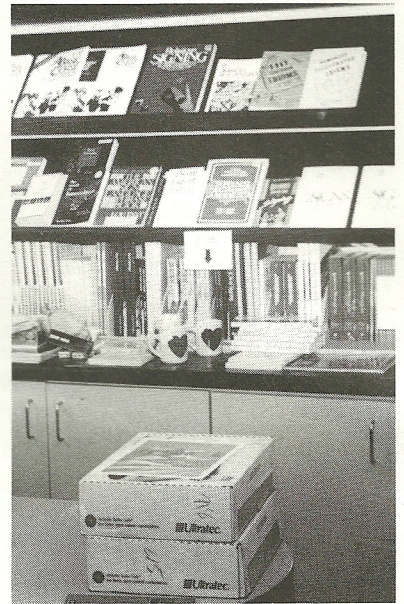
A full-time rehabilitation counselor works at the UCCD. The purpose of a rehabilitation counselor is to provide assistance in finding gainful employment to individuals who have a disability. Options include evaluations, job coaching, additional training, and education.

## UTAH INDEPENDENT LIVING

The Utah Community Center for the Deaf houses two counselors who teach individuals how to live independently. Topics include cooking, personal finance, hygiene, etc., and can be modified to fit the needs of the client.

## BOOKSTORE

The Utah Association for the Deaf has a bookstore that sells deafness-related items. Individuals can buy books, novelties, and assistive technology devices. Hours vary during the week to accommodate morning and afternoon customers.





# DSDHH Directory



Utah Division of Services to the Deaf and Hard of Hearing  
5709 South 1500 West  
Taylorsville, UT 84123-5216

(801) 263-4860 (V/TTY) / (801) 263-4865 (Fax)  
1-800-860-4860 (V/TTY)  
Answering Machine: (801) 263-4864 (TTY only)  
Activities Hotline, 24 Hours: (801) 263-4880 (TTY only)

[www.usor.state.ut.us/dsdhh/dsdhh.html](http://www.usor.state.ut.us/dsdhh/dsdhh.html)

## ADMINISTRATION

Administrator  
Rusty Wales  
263-4890

Office Manager  
Jorie Hill  
263-4886

Property Specialist  
Norman Williams  
263-4898

Program Technician  
Gary Leavitt  
263-4878

## DEAF/HARD OF HEARING PROGRAMS

Program Specialist  
Marilyn Call  
263-4888

Counselor  
Annette Stewart  
263-4892

Hard of Hearing Specialist  
Sue Ordonez  
263-4879

Youth/Family Specialist  
Eli McCowan  
263-4896

## INFORMATION, REFERRAL AND TECHNOLOGY

Assistive Technology  
Specialist  
Layne Owens  
263-4867

Outreach Specialist  
263-4887

TTY Answering Machine  
263-4894 (24-hour)

## UTAH INTERPRETER PROGRAM

Program Specialist/  
Certification  
Mitch Jensen  
263-4875

Interpreter Coordinator  
Jane Tucker  
263-4870

Secretary  
Geneva Stringham  
263-4874

If you need an interpreter for medical appointments, meetings at work, etc.,  
Call 1-801-263-4870 or 1-800-860-4860  
Monday-Friday, 8:00 a.m.-5:00 p.m.

For legal or medical **emergencies ONLY** which occur  
evenings or weekends: **Emergency Cell Phone: 560-3426 Voice.**

For TTY users, call **Relay Utah, 1-800-346-4128**, then ask a communication  
assistant to dial 801-560-3426.



## We're here...

to provide opportunities and programs to individuals who are Deaf or Hard of Hearing which enhance or maintain skills necessary to fully participate in their employment, family and community.

